

OAKMAN INNS

we want to see you again

WORKING SAFELY WITH OUR TEAM AND OUR HOTEL GUESTS DURING COVID-19

To ensure our teams and our guests are safe during this time, below are a number of safety measures in place to ensure that your stay at our hotel is a safe and enjoyable one.

1. Express Check In and Check Out
2. We have introduced a 24-hour cancellation policy, so any guests that wish / need to cancel 24 hours or more in advance, will receive a full refund.
3. High touch area cleaning will be heightened. This includes;
 - Switches and electronic controls
 - All door handles and knobs
 - Major bathroom surfaces
 - Climate control panels
 - Remote controls, telephones, and clocks
 - Bed and bedding
 - Bathroom amenities
 - Hard surfaces
 - Closet goods
 - Kettles, mini-bars, glassware, and coffeemakers
4. All room keys will be cleaned between guest stays
5. Please use the hand sanitiser at stations provided throughout the hotel and the main restaurant
6. Room service is provided at all our hotels for those guests that wish to dine in their room. Room service will be left outside the bedroom door.
7. Amenity bottles are individual, and we encourage you to take these with you when you depart
8. We encourage you to use your bedroom toilet rather than those in public areas
9. Housekeeping during your stay will be available on a request only basis. This will help us support social distancing. However, should you wish to book housekeeping, we ask that call the Duty Manager, ventilate the room, and then vacate the room prior to housekeeping staff entering.

Please be rest assured that your stay with us with be a welcoming, enjoyable and a safe one.

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